

SMS Terms of Service:

Effective Date: 2024-05-03

Chinese Mutual Aid Association (“CMAA,” “we,” or “us”) uses SMS messaging to communicate internally between employees and externally with clients. By providing your phone number to us, you consent to receive SMS messages. Message frequency may vary, but will not exceed thirty messages per month.

Messaging and data rates may apply. Text HELP for assistance. Text STOP to stop receiving messages from us. You can also text START to start receiving messages from us again. You may opt out of messaging at any time, and opting in is not required to access any of our services. Please refer to the privacy policy below for more information.

SMS Privacy Policy:

Effective Date: 2024-05-03

Chinese Mutual Aid Association (“CMAA,” “we,” or “us”) may collect and store your name and phone number for SMS messaging purposes. This information will be stored securely within CMAA’s internal and/or partner databases and only used for SMS messaging purposes. This information will not be shared with third parties outside the scope of SMS messaging.

We use Salesforce to store client information. For more information regarding their privacy policy, visit <https://www.salesforce.com/company/privacy/>.

We use Zoom as our SMS service provider for internal communication amongst employees. For more information regarding their privacy policy, visit <https://explore.zoom.us/en/privacy/>.

We use SMS-Magic as our SMS service provider for external communication with clients. For more information regarding their privacy policy, visit <https://www.sms-magic.com/privacy-policy/>.

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